

# Interactivity means business



## Elo TouchSystems Interactive Digital Signage Displays

- Communicate efficiently with your customer
- Engage the customer through interactivity
- Enhance the customer experience
- Increase your return on investment

# Interactive Digital Signage: right to the point

Today, consumers are overloaded with information in any public environment. They react with a simple defense mechanism: “ignore”. They’d rather retrieve information that provides straight answers to their questions when and where they need it. Interactive Digital Signage allows the customer to choose the relevant information they want: no more “junk information”, only pertinent messages. Interactive digital signage is anticipated to grow considerably faster than in traditional digital signage.

## Digital signage that engages with customers

Great looking digital signage that’s interactive has an immediate and impressive effect on customers. The attractive touch displays are a superb tool for image building, and they place advertising right where and when consumers are making purchases. Interactivity attracts customers, involves them, creates brand loyalty and generates repeat sales.

- Customers see the information they need with advertising that is more relevant and targeted.
- Interactivity multiplies cross- and up-selling options
- Customer dwell time is increased, resulting in higher average spend per customer.

## A messaging solution for everyone

- In retail environments: for interactive advertising and promotion. Self-service and point-of-information.
- In healthcare: patient communications in waiting areas. Staff communications and scheduling
- In movie theatres: to be “electronic movie posters” and ticket and concessions vending
- In shopping malls, airports and other public spaces: for interactive way-finding applications
- In hotel lobbies: to augment concierge services in the lobby
- In financial services: for customer assistance and queue management
- In corporate environments: as a virtual lobby assistant
- In sports: as a scoreboard, a strategy board for athletes

## Real-time marketing effectiveness

Interactivity increases marketing effectiveness and return on investment (ROI). Store owners can check which information scores highest and then adapt - on the spot if necessary - the content according to the behavior of the digital visitors.

### Example: “turbo-charging” the advertising ROI of a traditional digital sign

#### Digital Signage

- Shows an advertisement
- Customized by location and time
- May show other “informative” messages



#### Interactive Digital Signage

- Shows an advertisement, and may also provide a specific service – hence attracting public to it
- Advertising shown can be influenced by user’s activity = significant increase in relevance



MORE RETURN ON MARKETING INVESTMENT

## Elo TouchSystems IDS displays: rugged touchscreen solutions for public environments

With their unique combination of features, Elo TouchSystems IDS displays are designed to provide consistent performance in rugged public environments.

### Professional grade, high definition

The IDS system is equipped with a ruggedized panel specifically built for commercial environments, available in 32", 42", 46" and 55" sizes, and with a 50,000 hour demonstrated lifetime (MTBF). Unlike consumer displays, it is able to withstand the rigors of day and night operations and can work in either landscape or portrait mode.



### High-performance computer modules

The IDS units are available with optional computer modules, for a seamless, cable-free all-in-one solution.



### Industry-leading touch technologies, including multi-touch

Acoustic Pulse Recognition (APR), IntelliTouch surface acoustic wave, as well as optical camera based multi-touch touchscreens only require pure glass

and preserve image clarity and brightness. These technologies are rugged enough to keep working even when the surface is scratched or dirty.

The zero-bezel design of the APR models provides a seamless edge-to-edge surface that is aesthetically pleasing and easy to clean.

IntelliTouch Plus touchscreens, available on the 3200L, accurately recognize two-finger simultaneous touches. Optical multi-touch touchscreens, available on 4200L, 4600L and 5500L, take the touch experience even further by recognizing up to four touches at once.

### Installation flexibility

The IDS units can be installed in a kiosk, on a stand, with a computer module, as a stand-alone monitor or mounted on the wall in landscape or portrait mode.

### Service & Support

The Elo TouchSystems product range is backed by a worldwide network of dedicated, highly professional and responsive customer service and technical support departments. The IDS displays are covered by a 3-year global warranty and with worldwide authorized repair centers, our products may be purchased in one location and serviced anywhere the product is used.



## Specifications summary

Model	5500L	4600L	4200L	3200L
<b>Screen size</b>	54.6" diagonal	46.0" diagonal	42.0" diagonal	31.5" diagonal
<b>Aspect ratio</b>	16:9	16:9	16:9	16:9
<b>Monitor dimensions (with stand)</b>	50.8" (1290.9 mm), Height: 29.9" (761.7 mm), Depth: 4.8" (122.4 mm)	Width: 44.1" (1120 mm) Depth: 5.3" (135 mm) Height: 26.1" (664 mm)	Width: 40.2" (1020 mm) Depth: 5.2" (132 mm) Height: 24.1" (613 mm)	Width: 31.4" (797 mm) Height: 19.2" (487 mm) Depth: 5.4" (136 mm)
<b>Touch technology</b>	IntelliTouch, Optical	Zero-bezel APR IntelliTouch SAW, Optical	Zero-bezel APR IntelliTouch SAW, Optical	Zero-bezel APR IntelliTouch Plus
<b>Speakers</b>	Two 10W RMS speakers	Two, 10W RMS speakers	Two, 10W RMS speakers	Two, 10W RMS speakers
<b>Stand options</b>	Optional stand available	Optional stand available	Optional stand available	Optional stand available
<b>Mounting options</b>	VESA MIS-F, 600x400, Y, 6, 90	VESA MIS-F, 600 x 400, Y, 6, 90	VESA MIS-F, 600 x 400, Y, 6, 90	VESA MIS-F, 400 x 200, Y, 6, 90
<b>Native resolution</b>	1920x1080 Full HD	1920 x 1080 Full HD	1920 x 1080 Full HD	1366 x 768 HD
<b>Brightness (typical)</b>	LCD Panel: 450 nits; with IT: 405 nits; Optical: 405 nits	LCD panel: 450 nits; with APR: 405 nits; IT: 405 nits, Optical: 405 nits	LCD panel: 450 nits; with APR: 405 nits; IT: 405 nits, Optical: 405 nits	LCD panel: 450 nits APR: 405 nits IT Plus: 405 nits
<b>Viewing angle (typical)</b>	+/-178°	+/-178°	+/-178°	+/-178°
<b>Contrast ratio (typical)</b>	4000:1	3500:1	3500:1	3500:1
<b>Input video format</b>	Analog VGA and HDMI	Analog VGA and HDMI	Analog VGA and HDMI	Analog VGA and HDMI
<b>Power consumption (typical - ON)</b>	Monitor only: 145W max. - With computer module: 268W max.	Monitor only: 234W max. With computer module: 363W max.	Monitor only: 230W max. With computer module: 353W max.	Monitor only: 111W With computer module: 234W max.
<b>Weight</b>	With computer module: 94.6lb (42.9Kg) Without computer module: 88.8lb (40.3kg)	With computer module: 87.7 lb (39.8 kg) Without computer module: 82.0lb (37.2kg)	With computer module: 80.5 lb (36.5 kg) Without computer module: 74.7lb (33.9kg)	With computer module: 52.0 lb (23.6 kg) Without computer module: 46.3lb (21.0kg)
<b>Warranty</b>	3 years	3 years	3 years	3 years

## Computer module

Model	ECM1	ECM2
	Processor Intel Celeron Dual-Core 2.2GHz Memory: 1GB DDR2 Hard Drive: 160GB Power consumption: 150W max Weight: unpackaged 5.5lb (2.6kg)	Processor Intel Core 2 Duo Duo 3.0GHz Memory: 2GB DDR2 Hard Drive: 160GB Power consumption: 150W max Weight: unpackaged 5.5lb (2.6kg)

## Detailed specifications and complete product range on [www.elotouch.com](http://www.elotouch.com)

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